

Terms & Conditions

TERMS OF PAYMENT: Net 30 days from invoice date.

FREIGHT POLICY: Material is sold FOB shipping point. Claims for concealed damage or damage in transit must be filed with the carrier by the purchaser. Title to all material transfers to purchaser at shipping point.

RETURNED GOODS: Merchandise is not returnable without prior written authorization and instructions issued by American Louver Company. Notice of defective material and shortages must be made in writing within 10 days of receipt of material. Failure to give such written notice waives buyer's claim of defective and/or shortage of material.

Authorized material returns which result from customer ordering errors are subject to a 20% restocking charge. Material must be uncut, full size and not Paratrimmed. Customized material is not returnable.

FABRICATION CAPABILITIES: All American Louver Company Regional Warehouses are equipped with complete fabrication capabilities to meet your immediate requirements. Our Fabrication Departments can cut any of our products to your exact needs or modify our entire parabolic louver product line for use with almost any new or current fixture.

MINIMUM ORDER: \$100.00 excluding freight and/or fabrication charges.

PRODUCT WARRANTY: All products are warranted for a period of one year from defects in manufacturing, provided the defect develops under normal and proper usage. Our liability is expressly limited to the cost of the defective part only.

CUTTING TOLERANCES: Standard cutting tolerance is $\pm 1/16"$ for both length and width including out of square. Standard notching tolerance is $\pm 1/16"$.

BROKEN CARTON CHARGES: Orders less than full carton quantities are subject to a \$15.00 broken carton charge.

AVAILABILITY: Most items contained within this catalog are available at all American Louver Regional locations for immediate sale and shipment. Custom orders or other non-standard items may require special manufacturing and availability may vary. Our customer service staff will provide specific availability information.

SPECIAL REQUIREMENTS: American Louver can help you fill those unique or unusual lighting requirements. Whether your need is for odd shapes, sizes, cuts or designs, we will gladly field and fulfill your requirements.

